

## **Tell Us How We're Doing!**

**The City of Tarpon Springs Procurement Services Department would like to know how we measure up. Please return via email to [purchasing@ctsfl.us](mailto:purchasing@ctsfl.us).**

For each statement indicate how important this feature is to you by selecting a number from (1) "Very Important" to (7) "Not Important." Select a number to indicate your feelings from (1) "Strongly Agree" to (7) "Strongly Disagree."

### **1. Procurement Services responded professionally to my needs and questions.**

1 Strongly Agree

2

3

4

5

6

7 Strongly Disagree

0 No Rating

### **2. Procurement Services explained "How to do Business with the City."**

1 Strongly Agree

2

3

4

5

6

7 Strongly Disagree

0 No Rating

**3. Procurement Services staff explained the solicitation process.**

1 Strongly Agree

2

3

4

5

6

7 Strongly Disagree

0 No Rating

**4. It is clear where to find the City of Tarpon Springs' solicitations.**

1 Strongly Agree

2

3

4

5

6

7 Strongly Disagree

0 No Rating

**5. It is simple and easy for me to bid/submit proposals to Procurement Services via Demandstar.com.**

1 Strongly Agree

2

3

4

5

6

7 Strongly Disagree

0 No Rating

**6. How satisfied are you with the Procurement Services Solicitation process?**

1 Strongly Agree

2

3

4

5

6

7 Strongly Disagree

0 No Rating

**7. Procurements & Contract Management places orders within a timely manner.**

1 Strongly Agree

2

3

4

5

6

7 Strongly Disagree

0 No Rating

**8. My Invoices are dealt with in a timely manner.**

1 Strongly Agree

2

3

4

5

6

7 Strongly Disagree

0 No Rating

**9. The city is transparent and provides fair and open competition for the solicitations it advertises.**

1 Strongly Agree

2

3

4

5

6

7 Strongly Disagree

0 No Rating

**10. I enjoy working on City requirements and feel that there is a partnering relationship.**

1 Strongly Agree

2

3

4

5

6

7 Strongly Disagree

0 No Rating

**Additional Comments:**